

## INTEGRITY SAMPLING'S RESPONSE TO COVID-19

*Your health and safety are our priority*

At Integrity Sampling, the health and safety of our employees, customers and communities is always our priority – never more so than right now given the escalating COVID-19 health crisis.

We place immense value in the trust our customers give us to deliver safe drug and alcohol testing and take this responsibility seriously. Considering this, we have implemented several additional, proactive health and safety measures to ensure we can continue to provide you with the best, and safest, testing procedures possible.

Integrity Sampling will always practice rigorous hygiene and handling procedures throughout all stages of the drug and alcohol testing process – from collection, analysing and reporting. This includes regular handwashing, routine equipment and surface sanitisation and wearing gloves always.

Additionally, we regularly have internal and external health and safety audits making sure Integrity Sampling's rigorous safety and hygiene practices are being upheld. We have also provided extra sanitisation, cleaning and disinfecting instructions for technicians use in all testing environments.

Integrity Sampling has been working closely with our exclusive device and collector supplier, Draeger, and health authorities to ensure we are in the best position to mitigate the risk of transmitting bacteria by avoiding direct contact with test subjects and where indirect contact is required, reduce the number of bacteria in the environment by continuous disinfecting of testing equipment.

This includes:

- Mandatory staff training on COVID-19
- Information, education and communication materials outlining the steps to take should a customer, or employee present as unwell
- Daily communication to share the most up-to-date information from government and health authorities to keep staff informed
- A 24/7 response team.

We believe our customers deserve to feel as safe and comfortable as possible when engaging Integrity Sampling to provide drug and alcohol testing services from us in these uncertain times. We also want to ensure you can rely on Integrity Sampling's reputation as the premier workplace AOD testing provider.

As more information comes to light, we will continue to refine our approach to COVID-19 and update you accordingly.

Thank you for your ongoing support as we adapt to these challenging times together.

Sincerely,

Brett Money  
Group General Manager

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